# **Robert T Owens**

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**SUMMARY**

I am looking for a position in software engineering or system administration. I have spent almost 5 years in helpdesk positions and junior system administrator positions, and about 6 months and schooling developing software on a business level. I am proficient in PowerShell, Batch, Bash, and C++.

**TECHNICAL SKILLS**

* Proficient in the following languages (2+ years): PowerShell, Batch, Bash, C++
* Familiar with the following languages (6+ months): C, C#, Java, VBScript
* 3 years of experience with SCCM and 2 years with Active Directory
* 4 years of experience with technical documentation and academic writing

**EDUCATION**

**St. Cloud State University**

* Intended Bachelor of Computer Science (SCSU) St. Cloud, MN **Expected May 2019**

**WORK EXPERIENCE**

**Packaging Tech,** MTS Systems Corporation, Eden Prairie MN **May 2017 – Current**

* Upgraded computer systems to windows 10 for better performance
* Automated the installation of programs so they could be deployed through SCCM
* Deployed and managed software through SCCM so users didn’t have to install software

**PC Technician,** MTS Systems Corporation, Eden Prairie MN **October 2014 - August 2017**

* Resolved issues on user’s computer systems
* Documented procedures and issues for future technical and user use

**Developer Intern,** Big John Games, Edina, MN **May 2018 - August 2018**

* Developed several gameplay mechanics
* Troubleshooted games to solve bugs

**PROJECTS**

* Research paper published in *Journal for Computing Sciences in Colleges* **April 5, 2019**
* Developed artificial intelligence to play games such as Othello and Cribbage
* Implemented genetic algorithms to provide solutions to NP-Hard problems
* Automated a solution to fix antivirus when it reports incorrectly in SCCM